

## Fact sheet airport tour

### Who is eligible for the tour?

The tour can only be arranged for groups (students, other interested parties) and Swiss WorldCargo customers.

### How can a tour be booked?

Please send your inquiries and requests regarding tour appointments to [cargo.communications@swiss.com](mailto:cargo.communications@swiss.com)

### What do participants have to carry with them?

All participants are required to bring a valid picture ID with them.

### What may participants not carry on the tour?

Pets (with the exception of guide dogs), explosive material, laser pointer, pocket knives with a blade of more than 6 cm, sharp objects (e.g. combs with metallic tops), tear gas sprays and big bags are strictly prohibited in the airport area. There is no possibility to deposit personal belongings with us (alternative: deposit SBB lockers).

### Is it permitted to take photos and shooting videos at the airport?

With the exception of the warehouse premises, taking pictures and filming is permitted at the airport. The recordings can be used for private matters only. A written confirmation of the airline is required for the publication of the recorded material for commercial purposes. It is strictly forbidden to capture information such as Air Waybill numbers, nametags on packages etc. In case of non-compliance, we reserve the right to take legal actions. Please mind that – due to danger of explosion – it is prohibited to use any mobile phones within the “fuel security area”.

### Entering a cargo hold

Please keep in mind that it is **not** allowed to enter a cargo hold.

### **How much does a tour cost?**

Due to the high administrative expenses associated with the arrangement of an airport tour (guide, security checks, airside bus transportation), we will charge you CHF 500.- up to 12 and CHF 700.- from 13 persons.

### **Other important facts**

- Swiss WorldCargo offers freight tours from Tuesday to Thursday, in the morning from 09:00 to 12:00 or in the afternoon from 14:00 to 17:00.
- Tours are limited to a maximum number of 24 participants.
- Tours may be cancelled by Swiss WorldCargo due to special circumstances or adverse weather conditions.
- The number of participants can be adjusted free of charge up to 5 working days before the airport tour. From 4 working days before the tour, the booked rate will be charged if the number of participants is reduced.